Team North Yorkshire; Covid Support Volunteers

Last year we established a group from our existing NYCC volunteers of people who would be willing and able to help deliver shopping, prescriptions etc. Circa 100 volunteers.

Volunteer Recruitment; Online application

NYCC volunteers have started to transition to online applications. Some services have been operational for 3 months with applications successfully received.



Volunteer Celebration Events

2021; majority scheduled for September / October

Different events across the County to celebrate the work of volunteers.

Community Support Organisation volunteers and NYCC volunteer representatives







OFFICIAL

Currently working in partnership with Strategy and Performance to develop a Volunteer Feedback Survey. Consulting with Volunteer Coordinators and some Volunteers on content with view to this being issued in Sept/Oct

Provide a good baseline of data and help us to develop NYCC

Volunteering.





Digital Volunteer Journey incorporating Training and Learning – under development

A digital volunteer journey through from point of application, accessing information, processing expense claims, logging volunteer hours etc. All in one user friendly place.

Once a prototype is developed there will be user-testing opportunities.

Consultation has already taken place with volunteers re. what the needs and requirements for the above need to be



Questions?



